



Monday 3rd October	
09:00-09:50	<b>REGISTRATION</b>
09:50-10:00	<b>WELCOME TO THE PAYMENTS KNOWLEDGE FORUM</b> <i>David Smith, AEVI, Chairman</i>
10:00-11:00	<b>KEYNOTE ADDRESS: Management Information Turned Into Management Action</b> <i>Andrew Johnson, Integration Solutions Manager, Shell</i>
11:00-11:30	<b>Coffee Break</b>
11:30-12:20	<b>Executing an API Strategy for a Traditional Bank: What Gets Measured Gets Done</b> <i>Paul Rohan, Rohan Consulting</i>
12:20-13:00	<b>Emergence of Global Acquirers</b> <i>Michal Prazny, Director, Payment Solutions, AEVI</i>
13:00-14:00	<b>Lunch in the Great Hall</b>

14:00-14:40	<p align="center"><b>Emergence of Global Acquirers</b></p> <p align="center"><i>Geoff Barrclough, Head of Proposition, EVO Payments</i></p>	<p align="center"><b>Tokenisation of Payment Data in Practice – Lessons Learned</b></p> <p align="center"><i>Thomas Burg, CTO, comForte 21 GmbH</i></p>
14:45-15:25	<p align="center"><b>Latest Innovations</b></p> <p align="center"><i>Daren Pickering, Innovation Architect, Worldpay</i></p>	<p align="center"><b>Development Agility in the Payments Space: The Digital Revolution and Its Impact</b></p> <p align="center"><i>Paul Gerrard, Principal, Gerrard Consulting</i></p>
15:25-15:55	<b>Coffee Break</b>	
15:55-16:35	<p align="center"><b>Exploiting Machine Intelligence in Retail</b></p> <p align="center"><i>Michael Wilkinson, CEO, Inavya</i></p>	<p align="center"><b>Development Agility in the Payments Space:</b></p> <p align="center"><i>A mix of presentations and discussions with experts and users on agile development methods and practice continued</i></p> <p align="center"><i>Speakers including:</i>  <i>Tom van Kuipers, ING</i>  <i>Murray Chapman, Barclaycard</i>  <i>Declan O’Riordan, Testing IT Ltd</i></p>
16:40-17:20	<p align="center"><b>Innovators</b></p> <p align="center"><i>David Lais, CEO, xWare42 &amp; Speaker TBA</i></p>	
17:20-19:20	<b>Drinks Reception in the Great Hall</b>	

## Tuesday 4<sup>th</sup> October

09:00-09:40	<b>What Consumers Really Want From Payments: Global 2016 PACE Survey</b>  <i>Andrew Hewitt, FIS</i>	<b>Multi-Channel Payments</b>  <i>Andrew Quartermaine, ACI Worldwide</i>	
09:45-10:25	<b>The Road Towards a Cashless Society</b>  <i>Anders Sederholm, 54u Consulting AB</i>	<b>Multi-Channel Advertising</b>  <i>Paul Gardiner, i-design</i>	
10:25-10:55	<b>Coffee Break</b>		
10:55-13:05	<p style="text-align: center;"><b>Payment Switch Architecture - Revolution not Evolution?</b></p> <p style="text-align: center;"><i>Jim Tomaney, Q-ATM (10:55-11:25)</i></p> <p style="text-align: center;"><b>Developments in Switching</b></p> <p style="text-align: center;"><i>Steve Robinson, First Data (11:30-12:00)</i></p> <p style="text-align: center;"><b>Switch Provider Panel Debate and Q&amp;A</b></p> <p style="text-align: center;"><i>Lu Zurawski, ACI Worldwide Yash Kapadia, OmniPayments Damo Sampathkumar, RenovITe Darren Busby, Compass Plus Moderated by Mark McMurtrie, Payments Consultancy Ltd (12:05-13:05)</i></p>	<p style="text-align: center;"><b>Alternative Payment Methods for Retail</b></p> <p style="text-align: center;"><i>Chris Jones, PSE Consulting (10:55-11:20)</i></p> <p style="text-align: center;"><b>PCI Compliant P2PE Validation</b></p> <p style="text-align: center;"><i>Carl Glover, Walgreen Boots &amp; Katherine Brown, TNS (11:20-12:00)</i></p> <p style="text-align: center;"><b>PCI DSS - A Pragmatic Approach for Retail?</b></p> <p style="text-align: center;"><i>Sireesh Nallanthighal, Aldi Stores (12:05-12:45)</i></p> <p style="text-align: center;"><b>P2PE Panel</b></p> <p style="text-align: center;"><i>Moderated by John Rozek, Polar Moment (12:45-13:05)</i></p>	<p style="text-align: center;"><b>ATM Software Study</b></p> <p style="text-align: center;"><i>Tom Hutchings, RBR (10:55-11:25)</i></p> <p style="text-align: center;"><b>NFC at ATM</b></p> <p style="text-align: center;"><i>Aravinda Korala, KAL (11:30-12:00)</i></p> <p style="text-align: center;"><b>ATM Innovation</b></p> <p style="text-align: center;"><i>Ron Delnevo, ATMIA (12:05-12:35)</i></p> <p style="text-align: center;"><b>ATM Panel Session</b></p> <p style="text-align: center;"><i>Tom Hutchings, Ron Delnevo, Aravinda Korala (12:35-13:05)</i></p>
13:05-14:05	<b>Lunch in the Great Hall</b>		

14:05-14:45	<p><b>PSD2 &amp; APIs – The Technical Challenges</b></p> <p><i>Fiona Hamilton, VolanteTechnologies (14:05-14:25)</i></p> <p><b>APIs – Where Bank Strategy Meets Mindset</b></p> <p><i>Frank Bieser, Erste Bank (14:30-14:55)</i></p>	<p><b>Simply Stop Fraud</b></p> <p><i>Matt Attwell, Risk &amp; Client Services Director, ai Corporation</i></p>
14:50-15:30	<p><b>PSD2 &amp; API Panel and Q&amp;A</b></p> <p><i>Fiona Hamilton, Volante Technologies Frank Bieser, Erste Bank Paul Rohan, Rohan Consulting  (15:00-15:30)</i></p>	<p><b>Fraud &amp; Machine Learning</b></p> <p><i>Richard Harris, Head of International Operations, Feedzai</i></p>
15:30-16:00	<b>Coffee Break</b>	
16:00-16:45	<p><b><i>My experiences in the computer security industry, how threats have changed, some of the lessons I've learnt and lies I was told!</i></b></p> <p><i>Graham Cluley, Computer Security Consultant, grahamcluley.com</i></p>	
16:45 -17:00	<p><b>CONFERENCE CLOSE</b></p> <p><i>David Smith, AEVI, Chairman</i></p>	